

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of November 2018

C.G.No:65/2018-19/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

Ch.Venkateswarulu,
S/o Lakshmikanthamma,
Kandukuru (Taluk),
Lingasamudram (M),
Prakasam –Dist.

Complainant

AND

1. AE/O/Lingasamudram
2.ADE/O/Kandukuru Rural
3.DE/O/Kandukur

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding delay in releasing of AGL service connection.
2. Respondent No.1,2 and 3 submitted their written submission stating that the complainant's agricultural services were released on 08.10.2018.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 13.11.2018 at 4.25 PM.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

0/c
DESPATCHED
29/11

C.G.No.65/2018-19/Ongole Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 28th day of November 2018.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor,
Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills,
Lakdikapool, Hyderabad- 500 004.